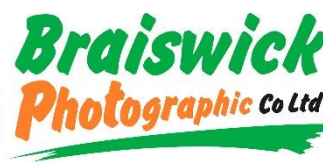


# Customer Service Questionnaire



Braiswick Photographic strives to provide the best possible customer service, to ensure we can keep our high standards we rely on feedback from our customers. We would appreciate you completing the below questions, to help us improve.

There is a digital version of this form available at [www.braiswick.co.uk/#faq](http://www.braiswick.co.uk/#faq)

**Schools that complete this form automatically enter a draw to win a £300 amazon voucher**

Your Name				Job No	
School Name					
<b>How would you rate the areas detailed below?</b>					
1 - Requires Improvement		2 - Neutral Experience		3 - Excellent	
Overall Experience	1 / 2 / 3	Your Photographer(s)		1 / 2 / 3	
Customer Service Team	1 / 2 / 3	Your Sales Representative		1 / 2 / 3	
Value for Money	1 / 2 / 3	Parent Feedback		1 / 2 / 3	
Please provide any details, positive or negative below, with names (if possible)					

**Would you recommend us to other schools?**

Yes / No

For any school (not currently a customer) that makes use of our service because of your recommendation, your school will receive a free activity shots session including high-res photographs for your website. Please provide us with School and Name of Contact details below :-

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**Would you like your local sales representative to contact you, to update you on our new upcoming products?**

In person / Via phone / Via email / No

**Would you like a new brochure sent out to you?**

Via Post / Via email / No



**WE ARE A CARBON NEUTRAL BUSINESS**